

**Information for American Citizens Overseas
Affected by COVID-19 Disruptions**

Senator Coons and his staff are committed to assisting you during this challenging time so please do not hesitate to reach out to our office. We can best be reached at:

Phone: (202) 604-0868

Email: ConstituentServices_Coons@coons.senate.gov

Several countries are in the process of closing or have closed off borders to international flights at short notice. Please know that we are advocating on your behalf with the Department of State and directly with the U.S. Embassies and Consulates in the respective nations to ensure you can depart as soon as possible.

The Department of State has established a 24 Hour Worldwide Emergency Helpline to assist you:

+1 888-407-4747 (U.S. and Canada)

+1 202-501-4444 (Overseas)

There are several additional steps you can and should take to ensure you get the support you need and expedite this process. We suggest the following:

- Step 1** Register for State Department alerts and other messages through the Smart Traveler Enrollment Program (STEP) at <http://step.state.gov>. (Google Chrome or Internet Explorer 11 with compatibility view works best).
- Step 2** Remain in contact with your commercial carrier regarding options to depart.
- Step 3** Reach out directly to the nearest U.S. Embassy or Consulate with your name, date of birth, passport number, contact information, any special needs, your specific location, and any exigent circumstances.
- Step 4** Keep checking the U.S. Embassy website in your respective country as well as travel.state.gov for updated information.

Links to country specific information, including recently released health alerts can be found here:

<https://travel.state.gov/content/travel/en/international-travel.html>

Be sure to fill in country of destination in box titled “learn about your destination”. This will link to a page with general background information about the country, but also have safety/security and health alerts at the top of the country-specific info.

Links to U.S. State Department specific COVID-19 information. Be sure to review information here regarding country of destination:

<https://travel.state.gov/content/travel/en/traveladvisories/COVID-19-Country-Specific-Information.html>

<https://travel.state.gov/content/travel/en/international-travel/emergencies/what-state-dept-can-cant-do-crisis.html>

<https://travel.state.gov/content/travel/en/traveladvisories/ea/travel-advisory-alert-global-level-4-health-advisory-issue.html>